

# How to contact the City during the Shelter in Place.

The City is still in operation! However, we are doing things a little differently.

We are practicing the social distancing parameters with some staff working remotely, while others are on-site. Although we are “closed” physically to the public we are currently available during regular business hours via phone or email. Please refer to the department list and contacts below:

**BELMONT POLICE DEPARTMENT:** Still providing all the same services

- To file a report, please go to the online [Citizen Reporting System](#), scroll down and click “continue” to start your report.
- Non-emergency number: 650-595-7400

**SAN MATEO CONSOLIDATED FIRE DEPARTMENT**

- Non-emergency: [Fire@smcfire.org](mailto:Fire@smcfire.org) 650-522-7900

**CITY MANAGER & CITY ATTORNEY OFFICE**

- General questions [City\\_Manager@belmont.gov](mailto:City_Manager@belmont.gov) 650-595-7408

**CITY CLERK’S OFFICE**

- General questions [CClerk@belmont.gov](mailto:CClerk@belmont.gov) 650-595-7413

**HUMAN RESOURCES DEPARTMENT**

- General questions [IKirby@belmont.gov](mailto:IKirby@belmont.gov) 595-7452 or 637-2988

**COMMUNITY DEVELOPMENT DEPARTMENT**

- Planning and Zoning Questions: [Cdev@belmont.gov](mailto:Cdev@belmont.gov) 650-595-7417
- Permit Center: View the [Permit Center webpage](#) for permitting information. Questions by phone: 650-595-7422

**PUBLIC WORKS DEPARTMENT** Still maintaining all Public Works services

- Sewer Backups 650-595-7425
- Public Works Engineering/general questions: [Pworks@belmont.gov](mailto:Pworks@belmont.gov) 650-595-7425

**PARKS AND RECREATION DEPARTMENT**

- General questions & maintenance requests--(650) 595-7441 or [parksrec@belmont.gov](mailto:parksrec@belmont.gov)
- Parks or City facility maintenance requests--(650) 595-7441 or [parksrec@belmont.gov](mailto:parksrec@belmont.gov)
- Tree removal permits--(650) 595-7441 or [parksrec@belmont.gov](mailto:parksrec@belmont.gov)
- Senior services questions--(650) 595-7444 or [parksrec@belmont.gov](mailto:parksrec@belmont.gov)

- **Activities**
  - **New activity registrations**--online self-service at [www.belmont.gov/register](http://www.belmont.gov/register)
  - **Activity cancellation/refund requests**--online at [www.belmont.gov/parksandrec](http://www.belmont.gov/parksandrec) under "Activity Registrations"
- **Rentals**
  - **General info**--[www.belmont.gov/rentals](http://www.belmont.gov/rentals), (650) 595-7441, or [parksrec@belmont.gov](mailto:parksrec@belmont.gov)
  - **New picnic rentals (May onwards)**--online self-service at [www.belmont.gov/register](http://www.belmont.gov/register) or [parksrec@belmont.gov](mailto:parksrec@belmont.gov)
  - **New facility rentals (May onwards)** --[parksrec@belmont.gov](mailto:parksrec@belmont.gov) or call for info)
  - **Rental cancellations or changes** --[parksrec@belmont.gov](mailto:parksrec@belmont.gov)

## **FINANCE DEPARTMENT**

- **General questions** 650-595-7433 or 650-637-4717
- **Business License Questions:** [Belmont@hdlgov.com](mailto:Belmont@hdlgov.com) 650-453-0400