

## Chief's Office



October 18, 2017

Attention: Community Members

**RE: COMMUNITY MEMBERS ENCOURAGED TO SIGN UP FOR EMERGENCY ALERTS THROUGH SMCALERT**

With the recent wildfires occurring in the North Bay, it is an opportune time to encourage all San Mateo County residents, especially those in Belmont, Foster City and San Mateo, to become subscribers of the SMCAAlert notification system.

SMCAAlert is an alert notification system used to immediately contact community members during urgent or emergency situations. Subscribers may select among multiple options for receiving emergency and non-emergency text and voice messages including email accounts, cell phones, smartphones, tablets, and voice messages to landline phones.

SMCAAlert is free, though wireless carriers may charge a fee for alerts sent to wireless devices. SMCAAlert is available in all cities and towns in San Mateo County. There are two ways to sign up for the service:

- visit the registration webpage at [www.smcalert.info](http://www.smcalert.info), or
- text your five-digit zip code to 888777

For nearly a decade, San Mateo County, its cities and its public safety agencies have used SMCAAlert to keep residents and visitors safe and avoid hazards from natural disasters to significant traffic events. Nearly 60,000 people are currently enrolled in SMCAAlert, and over 500 emergency messages have been sent within the last 12 months.

For more information and to register online go to: [www.smcalert.info](http://www.smcalert.info).

Sincerely,

  
John Healy  
Fire Chief

### Values

Respect  
Creativity  
Courage  
Knowledge  
Integrity  
Altruism  
Professionalism

Belmont Fire  
Protection District  
One Twin Pines Lane,  
Suite 230  
Belmont, CA 94002  
650-595-7492

Foster City  
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1040 E. Hillsdale Blvd.  
Foster City, CA 94404  
650-286-3350

San Mateo  
Fire Department  
1040 E. Hillsdale Blvd.  
Foster City, CA 94404  
650-522-7900

Fire Chief  
John Healy

Deputy Fire Chief  
Gary Hegwer

Administrative  
Battalion Chief's  
Kent Thrasher  
Mike Towns